

**Note: Please make sure that the Undamaged Ink and toner cartridges are on the list to be turned into the club for redemption.**

The list will be on the Clubs web site.

**What kinds of cartridges are purchased?**

They purchase undamaged inkjet and laser/toner cartridges for most printers, copiers and fax machines.

Laser/toner models must have Original Equipment Manufacturer labels ( OEM ) and can not show signs of having been previously refilled. **THEY DO NOT ACCEPT ANY REMANUFACTURED LASER/TONER MODELS.**

The inkjet models can be either OEM, or remanufactured with the following stipulation: **remanufactured "Non-Virgin (NV)" inkjet cartridges must have the remanufactures' label** (e.g. Office Depot, Staples, OfficeMax). If the Virgin cartridge appears on our current Price List for \$1.00 to \$2.95, we pay .20 cents each for the NV model. If the Virgin cartridge appears on our current Price List for \$3.00 or more, we pay \$1.00 each for the NV model. The prices can change without notice.

**As always, cartridges must be undamaged, pass circuit testing, and be shipped with minimum or more accepted Virgin models.**

**How can I tell if a cartridge is Non Virgin, REMANUFACTURED OR REFILLED cartridge**

Check the cartridge label. Original Equipment Manufacturers (OEM) like HP, Canon, Brother and Lexmark will have their label on the cartridge. Look for signs that the cartridge has been refilled: small drill holes, caps attached with tape.

**Do they pay for shipping?**

Yes, we pay all shipping costs, as long as you send us at least 20 inkjets, or 10 toners **that are virgin, undamaged and appear on our current Pricelist.** Non-virgin inkjet cartridges or Epson cartridges DO NOT count towards your minimum shipment requirements. They must accompany an accepted number of virgin models.

**Do you guarantee payment for all cartridges we send?**

They will only pay for cartridges that are in good working order. All non-virgin, and damaged cartridges will not be counted towards your cash total. Shipments with failure rates above 20 percent may incur shipping charges.

**What happens if the minimums are not met?**

You may send less than the minimums stated above. However, we will have to deduct shipping costs from your total. Anyone with fewer than our minimums is encouraged to donate their cartridges to a local school or church group fundraiser.

**How can I tell if my inkjet cartridges are damaged?**

Inkjet cartridges are very delicate and must be in perfect condition in order to function properly after being remanufactured. For this reason, it's important that you inspect your cartridges before shipping them, as we can only pay for those that can be successfully remanufactured. Please click here to follow our visual inkjet cartridge inspection guide.

**Epson Cartridges**

They are now recycling slim-bodied Epson cartridges. We will pay \$0.05 for each empty slim-bodied Epson cartridge that is undamaged.

**How can they Group pay so much?**

By encouraging our collectors to become partners in the recycling process, They have lowered operating costs, and passed that savings on to you. By shipping product in reused boxes, by sending us only virgin cartridges and undamaged electronics found on our pricelist, and by packing those products properly, our collectors have increased the amount they earn.

**What are the maximum shipping dimensions for each package?**

Packages of printer cartridges and cell phones shipped to the buyer which are 150 lbs. or 119 inches in length or 165 inches in combined length, width and height are considered 'oversized' and will be assessed an additional charge of \$45.

**What happens if cartridges are damaged during shipping?**

If the damage is the fault of our shipping company, they will file a freight claim and absorb the loss. If the cartridges are found to be improperly packed, we will not assume responsibility.